



# Homeowner Guide

Midland Crossing  
Sales Center - 704-496-5050

## Utilities

**GAS:**  
**Piedmont Natural Gas®**  
800-752-7504  
piedmontng.com

**ELECTRIC:**  
**Duke Energy®**  
P.O. Box 1090, Charlotte, NC 28201  
800-777-9898  
duke-energy.com

**TRASH/RECYCLING:**  
**Waste Pro®**  
185 Manor Ave. SW  
Concord, NC 28025  
980-255-3800  
wasteprousa.com/office/charlotte-concord

**WATER/SEWER:**  
**City of Concord**  
635 Alfred Brown Jr. Ct. SW  
Concord, NC 28025  
704-920-5555  
concordnc.gov/Departments/Water-Resources

**INTERNET/CABLE/PHONE:**  
**Spectrum**  
2211 Matthews Township Pkwy.  
Ste. A  
Matthews, NC 28105  
spectrum.com

**AT&T® Fiber**  
704-885-2234

## DMV

2192 Kannapolis Hwy.  
Concord, NC 28027  
704-782-7214

## Fire

**Midland Volunteer Fire and Rescue, Inc.**  
12805 Hwy. 601, Midland, NC 28107  
704-888-0657

## Post Office

13379 Hwy. 601, Midland, NC 28107  
704-888-6807

## Police

**Cabarrus County Sheriff's Dept.**  
30 Corban Ave., Concord, NC 28025  
704-920-3000

## Medical

**Novant® Health Mint Hill Medical Center**  
8201 Healthcare Ln.  
Charlotte, NC 28215  
care.novanthealth.org

**Atrium Health Harrisburg Emergency Dept.**  
9592 Rocky River Rd.  
Charlotte, NC 28215  
704-403-9400  
atriumhealth.org

## Taxing Authority

**Cabarrus County Office of the Tax Collector**  
65 Church St. S., Concord, NC 28025  
704-920-2119  
cabarruscounty.us/departments/tax-collections

**Tax Rate:**  
0.96% of the appraised value of the property\*  
(Combined City/County Rate)

## Homeowner's Association

**Cusick Community Management**  
8008 Corporate Center Dr. #100  
Charlotte, NC 28226  
704-544-7779  
cusickcompany.com

### Notes:

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## KB Home Warranty

888-292-0735  
charlottecs@kbhome.com

## MyKB

- Appointment reminders
- Maintenance notifications
- Seasonal home maintenance
- Warranty documents

[kbhome.com/mykb](http://kbhome.com/mykb)

888-KB-HOMES | kbhome.com

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\*Real estate taxes for homes are determined by multiplying the annual local tax rate by the appraised value of the property, which value may not be the purchase price of the property. It is advisable for buyers to contact the local tax assessor's office for the most current information as it is subject to change.

