

We're here for you today, and the years ahead.

When you build a new home with us, you build a relationship – one that doesn't end once we give you the keys. So, whether it's just a few weeks after you move in or years down the road, you can rest assured that our team will be ready with help and support. Check out just a few ways we'll be there every step of the way.



Follow-up visits

You can look forward to 10-day, 30-day, 6-month, 10-month and 18-month follow-ups from our customer service team to review the maintenance of household systems and features to ensure they're working properly.

They can also answer your questions, help you complete appliance registration cards – and can check and inspect items in and around your new home from AC filters to outside drainage.



Home maintenance reminders

Every new home needs some preventative maintenance now and again, so you'll get helpful reminders to make sure that everything continues to work as efficiently as possible.



KB Home Energy Savings Comparison™

You'll receive a KB Home Energy Savings Comparison that provides an estimate of both monthly energy costs and monthly savings compared to a typical used home.



KB Home 10-Year Limited Warranty

You'll have peace of mind knowing that we have you covered, whether it's a question about appliances, a repair or the unexpected happens.

When you buy a new KB home, we want you to feel confident and comfortable from day one, and we mean it. If you have any questions, we're here and ready to help.

